



UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

برنامج الشيخ زايد للإسكان
Sheikh Zayed Housing Programme



User Manual

Request to issue To Whom It May Concern Certificate for Housing Services

V 2.1

2024

4. Then it will redirect you to the Login page, you can login by using UAE PASS.




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Sign in to your account

 **Sign in with UAE PASS**


A single trusted digital identity for all citizens, residents and visitors.


For more information please check the user manual from [Here](#)

Sign up for our newsletter

Stay in touch with the latest news from MOEI



Enter the Email Address

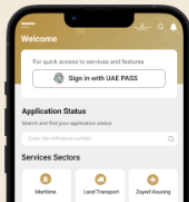




Get more features

Download the mobile application


 



5. Fill the data in the form and click on submit .

-Applicant user type form

Request to issue To Whom It May Concern Certificate for Housing Services



برنامج الشيخ زايد للإسكان
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Application Details

Name		Auto App No	
Emirate	Dubai	Region	International City
Mobile No		Phone No	
E-mail ID		POBox No	

Message Type *

--Select--

Remarks

0%

Form Completion

📄 Save and Continue Later

✓ Submit

✕ Cancel

6. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

نبض المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the service? *

Extremely Dissatisfied

Extremely Satisfied

Next



English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	★	★	★	★	★	★	★
Ease of Service accessibility in the Smart Application	★	★	★	★	★	★	★
Ease & Simplicity of Service Application Steps	★	★	★	★	★	★	★
Ease and Variety of payment options	★	★	★	★	★	★	★
Possibility of Service Status Tracking	★	★	★	★	★	★	★
Service Completion time was reasonable & within my expectations	★	★	★	★	★	★	★
Smart Application efficiency (no delays or errors in app)	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★

Previous Next





United Arab Emirates



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CUSTOMER PULSE

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Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous

Submit

